

## **TABLE OF CONTENTS**

**Why Welcoming Matters**

**Things I Love About Friendly Churches**

**Reasons You May Not See Some Visitors Again**

**7 Habits of Warm Friendly Churches**

**May I get a Smile with that Handshake**

**What Are Reasons Visitors Come Back?**

**3 Tips to Encourage Hospitality**

**What Will Happen to Your Guests This Sunday?**

**Attitude is Everything!**

**Smiles Are Contagious**

**Start Connecting**

**How Do I Get In?**

**Will Visitors Come at the Right Time?**

**A Search for Common Ground**

**Hospitality Resources Available from Beyond Marketing Group, Inc.**